



FOR HELP AFTER HOURS

HOPE Family Health provides access to a provider 24 hours a day, 7 days a week. We always have a provider on call after hours and on weekends.

If you or someone you know needs care after HOPE's regular office hours:

- If this is an emergency, dial 911.
- Otherwise, call HOPE's main line at 615-644-2000. An answering service staff member will answer your call.
- Give the answering service staff member your name, a telephone number where you can be reached, and if possible, the reason for your call.
- If your call is for a medical or mental health situation, our answering service will contact HOPE's provider on call. The provider on call will return your call as soon as possible.
- If it is an after-hours medical emergency, the provider will review the patient's symptoms and provide instructions. Those instructions may include recommending the patient go to the nearest Emergency Room or call 911. If it is not an emergency the provider may recommend the patient be seen on the next day HOPE is open.

HOPE staff have access to interpretation services for those who speak a language other than English.

HOPE Family Health Hours of Operations

Westmoreland campus:

1124 New Hwy. 52 West
Westmoreland, TN 37186
Monday-Wednesday: 8am-5pm
Thursday: 8am-7pm
Friday: 8am-4pm

Westside campus:

10427 New Hwy. 52 East
Westmoreland, TN 37186
Monday-Thursday: 8am-5pm
Friday: Closed

Gallatin campus:

300 Steam Plant Rd, Suite 210
Gallatin, TN 37066
Monday: 7am-6pm
Tuesday-Thursday: 8am-5pm
Friday: 8am-4pm